

Returns / Reflection time

It may happen that you want to return an order. Perhaps because you do not like the product or perhaps there is another reason why you would not like the order. Whatever the reason, you have the right to cancel your order up to 14 days after receipt without giving any reason.

After cancellation you have another 14 days to return your product. You will then be credited with the full order amount including shipping costs. Only the costs for returning from your home to the webshop are for your own account. If you make use of your right of withdrawal, the product will be returned to Healtobefree with all accessories supplied and - if reasonably possible - in its original condition and packaging. To exercise this right, please contact info@healtobefree.com. I will then refund the order amount due within 14 days after registering your return, provided that the product has already been returned in good order.

If the product is damaged or the packaging is more damaged than is necessary to try the product, I can pass on this depreciation of the product to you. So handle the product with care and make sure that it is properly packaged for return.

Exchange product?

Do you want to exchange your product? That is no problem at all. You can contact info@healtobefree.nl for this. You do, however, bear the costs for returning the product yourself. The product must be in unopened and undamaged packaging. As soon as I receive the shipment, I will immediately send the desired product.

If you have entered a wrong delivery address.

Accidentally passed on a wrong delivery address? Please contact me as soon as possible. I will try to change the order for you, so that it still goes to the correct address.